



North Wales Housing Association



The organisation

Founded in 1974, North Wales Housing today is a successful social enterprise providing homes and delivering services to over 2,600 households across North Wales. The organisation offers a wide range of supported housing accommodation across North Wales, including Homeless hostels, a Homeless Outreach and Resettlement scheme, a Mental Health scheme, Youth Justice Service scheme and dispersed Supported Housing schemes.

Noddfa Hostel is situated in Colwyn Bay and provides temporary, supported housing accommodation for single homeless people and families who are vulnerable and need support with day to day living and employment.

The organisation was eager to work with Social Value Cymru to measure the impact of one of their services and to see how they could embed this learning across their services to assist them to demonstrate the impact of supported housing but also to support them with their strategic planning.

Results from the project

- **80% of tenants now feel at home with NWAH Noddfa hostel and as a result their anxiety and stress levels have reduced**
- **60% of tenants felt less isolated after moving into the Noddfa hostel**
- **Tenants felt more independent after they received support**
- **In relation to the Well-being of Future Generations (Wales) Act 2015, NWAH work contributes to 'A Healthier Wales' as well-being goal.**



The next steps

'It has been fantastic working with Eleri and the team during this project. They brought a huge amount of expertise and experience, which has helped to produce a very successful project outcome of a positive social value return for the Homeless Hostel. The next step for NWH is to disseminate this learning across the Supported Housing service, to ensure that we can provide a social value narrative for our other NWH Supported Housing schemes.'

Brett Sadler, Operations Director.



svc@mantellgwynedd.com

www.mantellgwynedd.com/social-value-cymru.html

